



**Pet Boarding Hotel**  
For Dogs and Cats  
&  
**K-9 Grooming Sp**  **w**

**417 Main Street West  
Grimsby, Ontario L3M 1T1**

**Daycare  
Available**

**CARING FOR FURRY FAMILY MEMBERS OF  
THE GREATER NIAGARA AREA SINCE 1999**



**Contact us:**

**(905) 945-8519**

**[www.clovellykennels.com](http://www.clovellykennels.com)  
[clovellykennels@gmail.com](mailto:clovellykennels@gmail.com)**



# Welcome to Clovelly Kennels,

**Thank you** for considering us for your pet's vacation. We will provide your four legged family members with a happy, comfortable, clean and stress free environment with the same love and attention you would lavish on them at home.

**Our canine guests** enjoy the outdoors several times a day. Tummy rubs and back scratches are provided with affection free of charge. Grooming, walks, playtimes and Pod Play can be requested at an additional charge. Our group Pod Play is offered for our canine guests, which gives your pet the chance to socialize with new canine friends in a controlled environment.

Our facility offers three areas for our canine guests including our **Small Dog Room, Main Kennel** and **Lower Level**. Whether your dog is 6lbs or 200lbs your pet will be placed appropriately to ensure that they are comfortable and at ease throughout their vacation.

Our **Grooming Spaw** offers anything from a basic bath to a cut or clip of your choice. Whether it be at the end of a boarding stay or just a daily appointment, our groomer is dedicated to ensuring your pet leaves radiant and looking great. We suggest you call to discuss your canine's "look" with our groomer to ensure that both you and your k-9 are happy.

For summer convenience our facility provides central air conditioning and heated main kennel floors in the winter months for extra comfort. Our "K-9 zone" is a 4000 sq ft. greenhouse structure that has been built with your pet's comfort in mind, offering protection from the elements while performing all our daily activities. During milder weather our "K-9 zone" roof opens at the flip of a switch.

**For our feline guests** we offer the choice of two rooms:

**Bird and Butterfly Room:** This room offers a floor to ceiling window overlooking our "zone" area. Each suite can accommodate up to 2 cats from the same family and each is provided with a scratching post.

**Aqua Room:** This room also offers the same amenities but includes 3 family units that can accommodate up to 4 cats sharing from the same family. During milder temperatures our feline guests can enjoy our outdoor sunrooms overlooking our gardens and koi pond.

Ear and tummy tickles, clean bedding and fresh litter are provided daily. All of our feline guests will have the opportunity to stretch their legs and enjoy our "kitty toy box" at various times throughout the day at no additional charge.



## Hours of Operation

Monday to Friday	8:00am-6:00pm
Saturday	8:30am-4:00pm
Sunday	9:00am-5:00pm

**\*\*Holiday Hours Will Vary\*\***

**\*\*Statutory Holidays we will be open 9am to 3pm\*\***

**\*Reminder\* A full day's rate will apply on day of drop off\***

Our departure time is **11am** any guests staying longer will be charged our daycare rate during **regular** season and a **full day's rate** during **peak** season.

### **\*\*Peak Season Boarding\*\***

- March Break (Ask for dates in effect)
- Christmas/ New Year (Ask for dates in effect)
- Long Holiday Weekends (Friday/Saturday/Sunday/Monday)
- Summer (Ask for dates in effect)

Open	Christmas Eve	9am – 3pm
<b>Closed</b>	<b>Christmas Day</b>	
Open	Boxing Day	9am – 3pm
Open	New Years Eve	9am – 3pm
<b>Closed</b>	<b>New Years Day</b>	
Open	January 2 <sup>nd</sup> at	9am – 6pm



Please note that Christmas, New Years and March Break have a **3 day minimum charge.**

We will require a deposit upon arrival for pet vacations of 30 days or more.

All guest accounts must be paid in **Full** upon departure.

Clovelly Accepts Payment in the form of:

- 🐾 Cash
- 🐾 Debit
- 🐾 Visa/Master Card

\*\$25.00 service charge will be applied to N.S.F cheques\*

\*All of our rates are subject to H.S.T\*

**Tours are welcome 7 days a week (with the exception of holidays) between 10:30am-1:30pm \*No Appointment Necessary\***

**\*\*Unfortunately your pet will not be able to accompany you on the tour, however feel free to take them for a sniff around our property\*\***

# Boarding Rates

Here at Clovelly kennels your furry family member won't get lost in the group. We specialize in catering to the **individual needs of our guests**. By observing eating and bathroom habits, as well as behavior, we can attend to any additional needs that may otherwise be lost in a crowd! Especially for first time boarders, less social pups and extended vacations we can ensure your pet goes home happy and healthy.

## K-9 Rates

All our canine guests will be provided with their own personal space, along with bowls and bedding (elevated beds or pet bedding) for their comfort.

The base rate includes:

- 🐾 Accommodation
- 🐾 3 Rotations (Bathroom breaks)
- 🐾 Treats

### **Daily-Regular Rate**

One Dog: \$29.00

Two Dogs Sharing: \$52.00

Two Dogs Separate Suites: \$54.00

Three Dogs Sharing: \$68.00

### **Daily-Holiday/Peak Rate**

One Dog: \$31.00

Two Dogs Sharing: \$56.00

Two Dogs Separate Suites: \$60.00

Three Dogs Sharing: \$72.00

**\*\*Additional activities (walks/playtimes) will be charged as an "extra"\*\*\***

**\*\*Contact us for information/rates on multi family pets & extended stays (a month or more) \*\***

## Doggy Daycare Rates

Daycare is offered during our business hours, with same day drop-off and pick-up. All the same amenities are offered to those staying with us for the day.

**\*\*Daycare may be unavailable during some holidays\*\***

### **Daycare-Regular Rate**

One Dog: \$18.00

Two Dogs sharing: \$29

Additional Dogs Sharing: \$10.00 each

### **Daycare-Holiday/Peak Rate**

Please note a full days rate will be applied for these time frames.

To ensure we are the "paw"fect fit for your pet, we recommend a **complimentary daycare trial**. This allows your pet to easily transition to overnight or longer vacations. Your pet's first **daycare trial day is free of charge** or on the "dog" house.

\*Daycare trial will not be available during holidays and peak weekends. Inquire for availability.

\*Any of our K-9 extras will be the price as listed and are not included in our daycare trial.



## K-9 Extras

**Daily T.L.C-** No Charge

**Walks-** One-on-one attention while walking your dog on our trails.

1 dog: \$4.00      2 dogs (Same Family walked together): \$7.00 / Separately \$8.00

**\*\*Pets on walks MUST be leash friendly or activity will be switched to a playtime and charged accordingly\*\***



**\*Inclement weather will suspend walks\***

**Playtimes-** In our enclosed “Playdome” or “K-9 zone” your pet can run and play leash free with **one-on-one attention**, or participate in our **group supervised Pod Play**.

Our **Pod Play** is offered in a controlled supervised environment, in which we create group pods based on size, personality, play type preference etc. If your dog does not enjoy Pod Play we will happily change their activity to a one-on-one playtime.

**\*\*Pod play requires the completion of liability papers for your pet’s protection\*\***

1 dog: \$6.00      2 dogs (Same Family): \$9.00      3 dogs (Same Family): \$12.00

**\*\*No pets will be socialized without owner’s consent\*\***

**\*\*Please note that NO activities will be scheduled for Christmas Day or New Years Day\*\***

**Cookie Sandwich-** with Cheese Whiz or Peanut butter \$3.00

## K-9 Inclusive Packages

Our “All Inclusive Packages” are designed to offer extra TLC, creating a more relaxing and enjoyable vacation. These packages also include a complimentary bath if the stay is 7 days or more.

**\*\*No substitutions can be made to packages\*\***

### **Clovelly Pamper (The Favorite)**

- 🐾 Accommodation
- 🐾 3 Rotations (Bathroom breaks)
- 🐾 1 Walk

- 🐾 1 Playtime (Pod Play **OR** one-on-one)
- 🐾 Cheese Whiz or Peanut butter cookie sandwich

#### **Daily-Regular Rate**

One Dog: \$40.00

Two Dogs Sharing: \$70.00

Two Dogs Separate: \$76.00

#### **Daily-Holiday/Peak Rate**

One Dog: \$42.00

Two Dogs Sharing: \$74.00

Two Dogs Separate: \$82.00

## Clovelly Dream Package

This is the “Ultimate Package” to keep your pet active, stress free and showered with **extra, extra** love and attention during their stay!!

- 🐾 Accommodation
- 🐾 3 Rotations (Bathroom breaks)
- 🐾 2 Playtimes (Pod Play **OR** one-on-one)
- 🐾 2 Walks
- 🐾 Cheese Whiz or Peanut butter cookie sandwich

### Daily-Regular Rate

One Dog: \$50.00

Two Dogs Sharing: \$86.00

Two Dogs Separate: \$96.00

### Daily-Holiday/Peak Rate

One Dog: \$52.00

Two Dogs Sharing: \$90.00

Two Dogs Separate: \$102.00

**\*\*All dogs on a daily activity for 7 days or more will qualify for a complimentary bath (basic shampoo & blow dry) before their departure\*\***

## Clovelly Grooming Spaw

Clovelly also offers a variety of different grooming options, from head to paw at our Grooming Spaw.

Not every dog or owner wants the breed specific, run of the mill cut. With your guidance and our experience your four legged family member gets the best of both worlds. That pesky skin tag, itchy skin or fear of the dreaded blow dryer won't be ignored either. We take the howling and crying out of the grooming experience and make it a true day at the spaw!

By appointment you can book your dog for anything from a basic nail trim to a full grooming retreat.

**\*\*Please call us for a grooming quote\*\***

**Nail Clipping-** \$14 Cut / \$17 Grinding (temperament depending)

\*\*Our groomer will be able to give a much more accurate quote once they have evaluated your request and dog's condition, as many factors (coat condition, temperament, desired cut etc.) can impact the quote given\*\*

A **10%** discount off grooming will be granted to those clients boarding with us over a **7 day** period.



## Kitty Rates

All our visiting feline friends will have the opportunity to play and stretch their legs in our cat rooms, for a minimum of 20 minutes a day. Clovelly will provide litter, litter boxes, bowls and bedding for their comfort, as well as treats throughout the day.

### **Top Cat Suites (Can accommodate up to two cats)**

Our feline friends will receive a \$1 daily discount when vacationing at the same time as their canine family members.

One Cat: \$17.00

Second Cat (Same family) Sharing: additional \$8.00

Two Cats (Same family) Separate units: \$30.00

### **Family Unit**

Can accommodate up to four cats \$40.00



## Kitty Daycare Rates

### **Daily-Regular Rate**

One Cat: \$10.00

Additional Cats Sharing: \$6.00 each

### **Daily-Holiday/Peak Rate**

Please note a full day's rate will be applied for these time frames.

## Kitty Extras

**Kitty Cuddles:** One-on-one cuddle time: One Cat: \$5.00

Two Cats Same Family: \$7.00

## Kitty Inclusive Packages

### **Puuurrfectly Pampered**

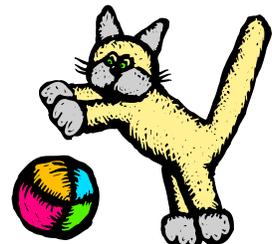
This package is designed to keep our feline friends puurrfectly content!

- 🐾 Accommodation
- 🐾 Rotation (A 20 minute or longer period to play/stretch their legs)
- 🐾 2 kitty cuddle sessions
- 🐾 Treats
- 🐾 Litter, litter boxes, bowls and bedding are provided by Clovelly

### **Daily-Regular/Holiday/Peak Rate**

One Cat: \$24.00

Two Cats Sharing: \$36.00



## Vaccine Information

All guests are required to have up to date documentation in the **form of a veterinary certificate** prior to or on arrival. Unfortunately due to health and safety issues it is kennel policy that we will be **unable** to provide accommodation to guests unless **proof of vaccination** is provided.

### **Canine Vaccinations Required**

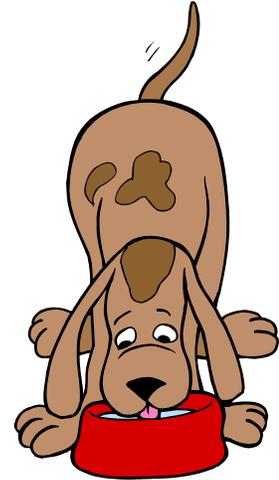
- 🐾 Distemper
- 🐾 Hepatitis
- 🐾 Parainfluenza
- 🐾 **Bordetella (Canine Influenza)**
- 🐾 Rabies
- 🐾 Parvovirus

### **Bordetella Vaccination**

**\*\*Must be done a minimum of 72 hours prior to arrival\*\***  
**\*\*Bordetella is a preventative measure for kennel cough**  
**\*\*No exceptions will be made in regards to the bordetella vaccination\*\***

### **Feline Vaccinations Required**

- 🐾 Panleukopenia
- 🐾 Calici Virus
- 🐾 Rabies
- 🐾 Rhinotrachitesm

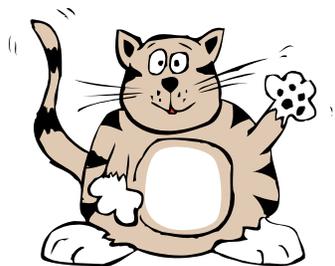


**Guests requiring medication will not be charged for administration unless extreme circumstances apply.**

**All medication MUST arrive in original containers or as dispensed by your vet and must be clearly labeled.**

**We are happy to accept your diabetic pet. Please call to inquire further and help us to develop your pet's medical care plan prior to their stay. A moderate fee for each insulin shot will be applied.**

**Thank you for considering Clovelly Kennels for your pet's vacation.**



**Clovelly kennels staff have completed the Accessibility for Ontarians with Disabilities Act 2005, as well as A.O.D.A Customer Service Standards Policy.**